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010-	Study Area Code	300618
	Study Area Narce	GENERATORS INDERED
O20>	Program Year	2015
Q3>	Contact Name - Person USAC should contact regurding this data	Pariors Galardo
035>	Contact Telephone Number - Number of person identified in data line 40%	2075354126 ext.
039>	Contact Emel Address - Emel Address of person lifer USed in data fire 40320	hoplardolfatrroint.com
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	Progress Report on 5 Tipe Flan	
1010)	Milestone Certification (67 CFR § \$4.313(0)(1)(0)	1
		Name of Attached Document Libring Required information
	and a contract of the contract	under : : : : : : : : : : : : : :
1011]	Please check this box to confirm that the attached document(s), on line 3 § 54.313 (f)(1)(N), the center shall provide the number, names, and estim providing access to broadband sendoe in the preceding calendar year.	0/3 coctains the required Histmation pursuint to seese of community anchor Institutions to which began
9015)	Community Anchor Institutions (47 CFR § 54.318()(1)(0))	
		Name of Attached Document Listing Required Sciormation
	Is your company a Privately Held FOR Carrier (47 CFR § 54.81 RS(2)) If yes, does your company fee the FUS around appoin	(talks)
onta	etack those house to confer that the airacted day grant's an Ing Mil	, contains the required information pursuant to § 64.313(f)(2) compliance requires:
	Electronic copy of their annual RUS seponts [Operating Report for Telecommunity Hone Barrowers]	
(310)	Document(s) for Bafance Sheet, Income Statement and Statement of Car	sh Flows
	45 TATAM JUNE TO TOURS OF HE AND WIND IN 150 WAS A STANGED WAS A STANGED BY	
017]	MEthacospora e la yes on Tine 302 E, attach your company's RUS annual report and all required documentation	
		Harrie of Attached Document Liking Required information
0143	of the response is no as fine SOLE, is your company audited?	(Control (C)(C)
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0203	Document(s) for Salance Sheet, Income Statement and Statement of Co	ash Flows
373	Management letter keyed by the independent custified public accounting that	Property Commencer and the Com
	if the paperage is no on Tire 2015, piece others the boves below to confirm your submission, on Tire 2016 pursuant to § 54.311(0)(2), continue.	
K653)	Copy of their financial statement which has been subject to review by an independent centified public accountants or 2) a financial report to a format comparable to RVS Operating Report for Telecommunications	
	Borrawers.	2 <u></u>
m	Underlying information subjected to arrange by an independent certified	
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	Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flore
യർ	Attack the worksheet biting required information	

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	tion - Reporting Carrier lection Form	FCC/orm 481 OM8 Control No. 3360-0386/OM8 Control No. 3060-0819 July 2013
<010>	Study Area Code	300618
<015>	Study Area Name	GERMANTOWN INDEPEND
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person Identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo7falrpoint.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

i certify that I am an officer of the reporting carrier; my responsibility recipients; and, to the best of my knowledge, the information report	des include ensuring the accuracy of the annuel reporting requirements for universal service suppor ted on this form and in any attachments is accurate.
Name of Reporting Carrier: GERMANTONN INDEPEND	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 05/24/2014
Printed name of Authorized Officer: Mike Skrivan	
Title or position of Authorized Officer: VP Regulatory	
Telephone number of Authorized Officer: 2075354150 ext.	
Study Area Code of Reporting Carrier: 300618	Filing Due Date for this form: 07/01/2014

Attachments

FCC Form 481

Line 100- Service Quality Improvement Reporting (47 CFR 54.313(a)(1))

In the FCC's Public Notice DA 14-951, released May 1, 2014, the FCC waived the requirement for price cap ETCs to file a five-year plan. ¹

We now grant a walver of this requirement for price cap ETCs for an additional year. Because the Bureau just finalized the Connect America Cost Model, and price cap carriers have not yet had the opportunity to make a state-level commitment for Connect America Phase II, we find that it is not in the public interest to require price cap ETCs to file new five-year plans in 2014 for the same reason as last year: they do not yet know which areas they will be serving in the future.

¹ The Public Notice stated, in relevant part:

Germantown Independent Telephone 300618 Line 310

For the period January 1, 2013 through December 31, 2013, Germantown Independent Telephone (SAC #300618)

Germantown Independent Telephone 300618 Line 330

For the period January 1, 2013 through December 31, 2013, Germantown Independent Telephone (SAC #300618) had

Germantown Independent Telephone Ohio 300618

Line 510: Service Quality Reporting/Consumer Protection Rules Compliance

Germantown Independent Telephone Company d/b/a FairPoint Communications hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company complies with service quality and consumer protection provisions under state law and rule. These provisions include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of The Public Utilities Commission of Ohio which discloses rates, terms and conditions of service to customers; (2) compliance with state consumer protection provisions relating to Customer Services as identified in Chapter 4901 of the Telephone Company Procedures and Standards, compliance with provisions for Quality of Service as identified in Chapter 4901 of the Telephone Company Procedures and Standards, compliance with Customer Inquiry procedure as identified in Chapter 4901 of the Telephone Company Procedures and Standards, compliance with Dispute standards as identified in Chapter 4901 of the Telephone Company Procedures and Standards; (3) compliance with truth-in-billing requirements; and (4) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

In establishing this certification in its 2005 ETC Order,1 the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." 2 The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis. In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement." 3
1 Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").
2 Id. at para. 28.

Germantown Independent Telephone Company, is not currently subject to service quality reporting. The Public Utilities Commission of Ohio Rules Chapter 4901:1-6 "Telephone Company Procedures and Standards" section 4901:1-6-12 "Service Requirements for BLES" states "A local exchange carrier (LEC) providing basic local exchange service (BLES) shall conduct its operations so as to ensure that the service is available, adequate, and reliable consistent with applicable industry standards." FairPoint Communications currently is not required to report any service quality results unless requested by the Public Utilities Commission of Ohio. For the service quality standards FairPoint Communications does track (a) Installation within 5 business days and (b) Out of Service Repair within 24 hours, its results are available, adequate, and reliable consistent with applicable industry standards.

If a customer has a concern about their FairPoint Communications' service or billing, he/she can contact repair service, technical support or customer service with information found on their billing statement. Customers may also contact agencies, through information posted in the phone directory, website, and tariff pages. All consumer complaints whether from Attorney Generals' offices, Public Utility Commissions, Better Business Bureaus, Federal Communications Commission and all other agencies are sent to the FairPoint Communications' Maine office via U.S. Mail or by electronic mail at consumer@fairpoint.com. The complaints are directed to the appropriate responsible Company Team member within FairPoint Communications for resolution and response to the customer.

300618OH510.pdf



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

Form 481 Line 610: Functionality in Emergency Situations

Business Continuity Plan Overview

Introduction

FairPoint Communications, Inc. ("FairPoint") is committed to maintaining a vigilant state of disaster preparedness for the interests of our customers, stockholders, employees and other critical stakeholders.

The purpose of our Business Continuity Plan (BCP) is to define the disaster preparedness and recovery protocols and procedures required to restore FairPoint's critical business support functions, inside and outside plant systems and operations within FairPoint's operating footprint.

BCP components detail FairPoint's procedures for preparing for and responding to an emergency situation affecting our ability to deliver core services to our customers and our ability to meet legal dictates, and regulatory requirements.

This document discusses the following:

- BCP Scope & Structure
- Recovery Strategies and Logistics
- Plan Maintenance and Exercising

BCP Scope

FairPoint's business continuity response planning is concentrated on two critical operational areas:

- <u>Customer Interfacing</u> It is recognized that a "business impact" only occurs when an <u>external-interfacing</u> element is disrupted. In essence, this means that if FairPoint experiences a disruptive event, but one that does not breach the outer-shell of the FairPoint operation and interrupt critical customer services, customer product or other external end-user, then it does not have a business impact, as defined by the BCP
- Infrastructure Integrity Without critical Infrastructure systems, the ability for all other FairPoint business operations (back/front office) can come to a halt. It is these infrastructure systems that provide the critical human-factor of our customer-interfacing services. Critical infrastructure would address such services / systems as, building space for staff, service utilities, telecom network, IT network, etc.

The BCP has been developed to assure the continuity of critical customer interfacing services and systems should a physical incident or workforce disruption event occur, which affects:

- · IT/IS
- Administrative and Support Operations
- Inside and Outside Plant Operations
- NOC (Network Operations Center)
- E-9-1-1
- Dispatch
- Repair Center

FairPoint has developed response *I* recovery strategies addressing physically disruptive incidents and workforce related disruptive incidents (i.e., work-stoppage and pandemic). All response strategies are based on recovery time objectives of those department functions and critical infrastructure systems essential to sustain customer interfacing services.



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

BCP Structure

The BCP consists of several components:

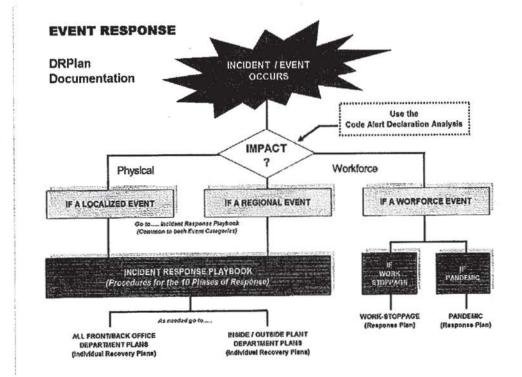
- The BCP Manual (an overview of all BCP documents)
- IR Playbooks (addresses the response procedures for Physical and Workforce related events),
- Appendices (the IR Playbook procedures links to these Resources Files)
- Department Recovery Plans (Business and Plant Operations)
- Business Impact Assessments (Business and Plant Operations)

The Event Response diagram below Identifies the overall BCP documentation and how a disruption or incident will dictate which path of the BCP will be followed to restore business operations.

Once the Incident or disruption occurs, the impact first needs to be quickly assessed to determine whether it is a physically disruptive event (local or regional) ("Physically Disruptive Event") or a workforce disruptive event (work-stoppage or pandemic) ("Work-Force Related Disruptive Event"). The disruption is always focused on critical business operations and services that can impact customer interfacing / deliverables.



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk



Recovery Strategies and Logistics

Our BCP is based on the premise that FairPoint cannot stop disasters from occurring, but we can address the IMPACT of incidents should they occur. Where possible we will provide risk miligation measures that will minimize the likelihood of having a serious disruptive incident but in no case can we eliminate all disruptive possibilities. The BCP is triggered by a Disruption Scenario, not a Threat Scenario. FairPoint pre-plans for potential break-points that can result in a customer interfacing disruption and incorporates recovery strategies that will inherently address any potential threat and any resulting business disruption impact. The actual threat (i.e. fire, flood, etc.) is pertinent only with respect to immediate response activities. All subsequent response efforts are focused on the assessment of damages (physical losses and recovery duration) and the implementation of restoration and recovery strategies. The restoration of the business servicing operations and infrastructure systems is based on salvage, replacement of systems and alternate functionality measures, which are pre-defined in the BCP.

Each department has developed a recovery plan based on its critical operations as they pertain to the deliverables they contribute to our customers. FairPoint has triaged the recovery efforts based on the concept of customer servicing impact. Federal and State regulatory requirements have a high level of consideration in



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

addition to the business impact concerns. The BCP goal is to minimize the disruption duration as much as is practical and provide a level of risk mitigation that will maintain critical operations.

The Ten Response Phases of Physical Event are:

- Incident Notification
- Visual Damage Assessment
- Incident Stabilization
- Command Center Initiation
- Initial Notifications to Business Departments to activate plans
- Primary Site Damage Assessments
- Ready Alternate Restoration Sites
- Primary Site Salvage & Recovery
- Business Restoration Process
- Primary Site Re-established

Plan Maintenance and Exercising

The BCP is a living document. Updates to the plan are ongoing with changes incorporated annually at a minimum. Individual plan components are scenario tested with oversight from FairPoint's Corporate Risk Management Team.

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<020>	Program Year	2015
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<2500	Contact Telephone Number - Humber of person Identified in data line <030>	2075)54124 ext.
<039»	Contact Email Address - Email Address of person Identified in data line <030>	bgalardotfairpoint.coa
(70b)	Residential Local Service Charga Effective Date 1/3/2014	
<702>	Single State-wide Residential Local Service Charge	

<703>

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mondatory Extended Area Service Charge	Total per line Rates and Fe
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<030>	Contact Name - Person L	SAC should contact regarding this data	Barbara Galerdo
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4039	Contact Email Address -	muil Address of person identified in data line <0305	bgslerds8faispoint.com
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dib	Holding Company	PairPoint Communications, Inc.	
4812>	Operating Company	Gercantova Independent	

Affiliates	SAC	Doing Business As Company or Brand Designation
Elltel Long Distance Corp.		dba FairPoint Long Distance
Enhanced Communications of Northern New England Inc.		
ExOp of Missouri, Inc.		dba FairPoint Communications
FairPoint Broadband, Inc.		dba FairPoint Communications
PairPoint Business Services LLC		
PairPoint Carrier Services, Inc.		
FairPoint Communications Missouri, Inc.	121172	dba PairPoint Communications
FairPoint Logistics, Inc. (f/k/a MJD Capital Corp.)		Control of the second of the s
PairPoint Vermont, Inc.		dba FairPoint Communications
Germantown Independent Telephone Company	300616	dba FairPoint Communications
Germantown Long Distance Corpany		dba FairPoint Long Distance
GTC Communications, Inc. (f/k/a TPG Communications, Inc.)		
GTC, Inc.	210291	(Florala) dba FairPoint Communications
GTC, Inc.	210329	(Perry) dba FairPoint Communications
Maine Telephone Company	100025	dba FairPoint Communications ? Maine Telephone Company
Marianna and Scenery Hill Telephone Company	170185	dba FairPoint Communications
Marianna Tel, Inc.		dba FairPoint Long Distance
MJD Services Corp.		
MJD Ventures, Inc.		
Northern New England Telephone Operations LLC - Main	105111	dba FairPoint Communications
Northern New England Telephone Operations LLC - Main	125117	dba FairPoint Communications
Northland Telephone Company of Maine, Inc.	103313	the Patriolot Commissions 7 Northhand Telephone Corpeny of Maine, Inc. (Maine
Odin Telephone Exchange, Inc.	141045	dbs PairPoint Communications / Odin Telephone Exchange, Inc.

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<020>	Program Year	2019						
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an»	Affiliates		SAC	Doing Business As Company or Brand Designation				
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	Orwell Communications, Inc.			dba PairPoint Long Distance				
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	Quality One Technologies, Inc.		199244	dba PairPoint Long Distance				
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	ST Long Distance, Inc.			FairFoint Communications Long Distance (Missouri				
	St. Joe Communications, Inc.		210339	dba FairPoint Communications				
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7	Taconic Technology Corp.							
	Taconic TelCom Corp.			dba FairPoint Long Distance				
-	Taconic Telephone Corp.		350084	dba PairPoint Communications				
	Telephone Operating Company of Vermor	nt LLC	145115	dba FairPoint Communications				
	The El Paso Telephone Company		341004	dba FairPoint Communications				
	UI Long Distance, Inc.			dba FairPoint Long Distance				
-	Unite Communications Systems, Inc.			PairPoint Communications				
- 5	Utilities, Inc.			dba FairPoint Communications (Maine)				
	Utilities, Inc.			dba FairPoint Utilities (New Hampshire)				

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<015>	Study Area Name		ORENANTOWN I	KDVFKND	
<020>	Program Year		2019		
<030>		SAC should contact regarding this data	Barbara Gala	rdo	
<035>		er - Number of person identified in data line <030>	2073354126 e	st.	
<039>		mail Address of person identified in data line <030>	bgslardyifal	rpoint.com	
<810>	Reporting Currier	Oercentown Independent	*8		
<811>	Holding Company	PairPoint Communications, Inc.			
412	Operating Company	Germanteva Independent			
<819>	PROMETERS.	Up			3
		Affiliates		SAC	Dolag Business As Company or Brand Designation
	YCOM Netwo	rks Inc.		552453	dba FairPoint Communications
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FCC FORM 481

Line 1010 -Voice Service Rate Comparability

The pricing of the company's voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice, FCC DA14-384 released on March 20, 2014.

For Rates See Attachment: (700) Company Price Offerings (voice)

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Germantown Independent Telephone Company provides a Lifeline Program discount for residence service for eligible low income customers. The Lifeline Program discount is applied to any month to month residence local service, package or bundle offering. The discount is intended to offset the Subscriber Line Charge and local line charge, although eligible packages and bundles may have toll calling included in the pricing for the offering.

The tariff page outlining the terms of the Lifeline Program in Germantown Independent Telephone Company is attached. The terms and conditions of residential basic local exchange service, package and bundle offerings can be found at http://www.tariffs.net/falrpoint/tier.asp?cid=1644.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Germantown Independent Telephone Company Germantown, Ohio SECTION NO. 5 First Revised Sheet No. 1 Replaces Original Sheet No. 1

P.U.C.O. NO. 8

LIFELINE REQUIREMENTS

(T)

(N)

The Company shall provide Lifeline service as defined in 47 C.F.R. § 54.401(a) on a non-discriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal and state laws, including, but not limited to, 47 C.F.R. Part 54, Subpart B; the FCC's Lifeline reform order (Report and Order released February 6, 2012, WC Docket No, 11-42, et.al) and any subsequent clarifying orders; Section 4927.13, Revised Code; Rule 4901:1-6-19, Ohio Administrative Code; and the Commission's nontraditional Lifeline service order (Finding and Order adopted May 23, 2012, Case No. 10-2377-TP-COI) and any subsequent entries and/or orders.

Issued: June 11, 2012

Effective: June 11, 2012



June 30, 2014

Connect America Fund, WC Docket No. 10-90

REDACTED - FOR PUBLIC INSPECTION

GTC, Inc. [Florala]

FCC For	m 481 - Carrier Annual Reporting	3.1	O)	C Form 481 AB Control No. 3060-094	16/OMB Control	No. 3060-0819
	Data Collection Form		Ju	y2013		
<010>	Study Area Code	210291				
<015>	Study Area Name	GTC, INC.				
<020>	Program Year	2015				
<030>	Contact Name: Person USAC should contact with questions about this data	Barbara Galardo				
<035>	Contact Telephone Number: Number of the person Identified In data line <030>	2075354126 ext.				
<039>	Contact Email Address: Email of the person identified in data line <030>	bgelardolfairpoint.c	on			
				35	54,313	54.422
ANNUA	AL REPORTING FOR ALL CARRIERS		· 表現 3		Required (check box wh	CONTRACTOR OF THE PERSON NAMED IN COLUMN 1
<100>	Service Quality Improvement Reporting		(complete attached worksh	eet)	1	111111
<200>	Outage Reporting (voice)		(complete attached worksh	cel)	/	
<210>	Company of the Compan	outages to report			1	111111
<300>	Unfulfilled Service Requests (voice)			E		
<310>	Detail on Attempts (voice)			ſ		CHILLIAN.
	**************************************			(attach descriptive docu	ment)	
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<330>	Detail on Attempts (broadband)			(attach descriptive doc		
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<420>	Mobile 0.0			į		1
<430>		and)		Ĭ	1	THEFT
<440>	Fixed					
<450> <500>	Mobile 0.0 Service Quality Standards & Consumer Protection R	ules Compliance	(check to Indicate certifica	tion) [1	
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<510>			(ottached descriptive do	cument)	1	1
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	i e		fattached descriptive docum	mentj	1	1
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	Company Price Offerings (broadband)		[complete attached works	Ŧ		J. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.
	Operating Companies and Affiliates		(complete attached works		7	1
	Tribal Land Offerings (Y/N)?	lifye	s, complete ottached works	heet)	1	
<1000>	Voice Services Rate Comparability 1010 Voice Service Rate Comparability.pdf		(check to Indicate certifica	tion)	/	111111
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<11000	Terrestrial Backhaul (Y/N)?	lite	ot, eheck to indicate certific	ntion) [7 1	197700
	00			F		22223
<1110> <1200>	Terms and Condition for Lifeline Customers		(complete attached works (complete attached works	N.	11111	N. Carlo
	Price Cap Carriers, Proceed to Price Cap Additional	Documentation Worksh	eet	· · · · · · · · · · · · · · · · · · ·		
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<2000>			(check to indicate certificat (complete attached works)		7	6 6 4 5 4 4 6
	Rate of Return Carriers, Proceed to ROR Additional	Documentation Worksh		anet (2 - : : : : : : : : : : : : : : : : : : :		
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<3005>			Icomplete attached worksh	aeti .		THE RESERVE OF THE PARTY OF THE

Property of	rvice Quality Improvement Reporting Hection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
010>	Study Area Code	210291
015>	Study Area Name	GIC, INC.
020>	Program Year	1915
030>	Contact Name - Person USAC should contact regarding this data	Perbara Galardo
035>	Contact Telephone Number - Number of person identified in data line <030>	2075354176 ext.
039>	Contact Email Address - Email Address of person Identified in data line <030>	bgslerdosfairpoist.con
110>	Has your company received its ETC certification from the FCC7	(yes/no) O •
111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes/no) O O
112>	volce telephony service. Attach Five-Year Service Quality Improvement Plan or, In subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address volce telephony service.	112 Service Quality Improvement Peparting.pdf ompany is a
	Please check these boxes below to confirm that the attached documents(s), on life 112, contains a progress report on its five-year service quality improvement plan gursuant to § 54,202(a). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document
113>	Maps detailing progress towards meeting plan targets	
114>	Report how much universal service (USF) support was received	
15>	How (USF) was used to Improve service quality	
16>	How (USF)was used to improve service coverage	
	How (USF) was used to improve service capacity	
117>		

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010>	Study Area Co	ode				210291						
015>	Study Area N	ime				OIC, INC.						
200	Program Year					2015				_X		
30>	Contact Name	e - Person USAC	should contac	t regarding the	data	Perbaca dal						
35>		hone Number					est.					
139>	Contact Email	Address - Ema	Address of pe	eson identified	in data line <0	35> bgslerdosfe	trpoint.com					
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	Reference Number	Ovtage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / Ho)	Service Outage Description (Check all that apply)	Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventath Procedure
		_			_							

dy Area Name gro, 15c.	10>	Study Area Co	de			210291			
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gle State-Wide Residential Local Service Charge 2422	39>	Contact final	Address - Email Addre	us of person ide	ntified in data line	c0309 bgslacdolf	elepoist.con		
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0>	Study Area Code			210291					
15>	Study Area Name			orc, INC.					
200	Program Year			2015					
30>	Contact Name - Person U	SAC should contact regarding	this data	Rarbera Galard					
135>		er - Number of person Identifi		2075354126 4xt					
139>	Contact Email Address - E	mail Address of person Identif	led in data line <030>	bgalerdosfairp	oint.cos				
220	NAME OF TAXABLE PARTY.	G				acas man	Transfer Agreement	KANCEL CONTRACT	Sec. Sec. 22
11>	a	40	Company of the Company	C022	I management		1	- CONTRACTOR OF SER	
				State Regulated		Broadband Service - Download Speed	Broadband Service -	Usage Allowance	Usage Allowance Action Taken When
	State	Exchange (REC)	Residential Rate	fees	Total Rate and Fees	(Athps)	Upload Speed (Athps)	(G8)	Limit Reached (select)
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	erating Companies lection Form	地方社會			15 124 H	FCC Form 481 ONIS Centrol No. 3060-0385/OMB Control No. 3060-0819 July 2015
<010>	Study Area Code		210291			
<015>	Study Area Hame		gre, Inc.			
<020>	Program Year		2015	il entre		
<030>		USAC should contact regarding this data	Sarbera Galardo	**		
<035>		ber - Number of person identified in data fine <030>	2075334126 ext.			
c039>		Ernail Address of person Identified in data line <030>	bgelardosfelrpein	t,con		
<810>	Reporting Carrier	arc, Inc.				
<811>	Holding Company	FaixFoint Communications, Inc.				
(812)	Operating Company	GTC, Toe Florals				
<813>	The second second	The Nub.	10 ba6			The contract of the contract o
		Affiliates		SAC	Doing	Business As Company or Brand Designation
			- See attach	ed workshi	et	

	pel Lands Reporting ection Form	FCC Form 481 CMB Control No. 3060-0986/OM8 Control No. 3060-0819
010	Substantial Control	
010>	Study Area Code Study Area Name	210291 GTC, 13C.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Harbaya Galardo
c035>	Contact Telephone Number - Number of person identified in data line <030	
c039>	Contact Email Address - Email Address of person identified in data line <030	
<910>	Tribal Land(s) on which ETC Serves	
920>	Tribal Government Engagement Obligation	Name of Attached Document
		Marie of Meeting Socialities
	ompany serves Tribal lands, please select (Yes,No, NA) for each these boxes	
	rm the status described on the attached document(s), on line 920, trates coordination with the Tribal government pursuant to	Select
	tractics containation with rise runni Boxerumeur ballonur ro	Yes,No,
9 34.51	(a)(9) includes:	NA)
921>	Needs assessment and deployment planning with a focus on Tribet community anchor institutions.	
922>	Feasibility and sustainability planning;	
923>	Marketing services in a culturally sensitive manner;	
924>	Compliance with Rights of way processes	
925>	Compliance with Land Use permitting requirements	
926>	Compliance with Facilities Siting rules	
927>	Compliance with Environmental Review processes	
	Compliance with Cultural Preservation review processes	
928>		

035> Contact 039> Contact Please c	ea Name Year Name - Person USAC should contact regarding this data Felephone Number - Number of person identified in data Email Address - Email Address of person identified in data	fine <030>	GTC, INC. JOIS Barbers Galardo 1005351226 ext. bgalardosfatrpoint.con
030> Contact 035> Contact 039> Contact	Name - Person USAC should contact regarding this data Felephone Number - Number of person identified in data Email Address - Email Address of person identified in data	line <030>	Barbura Calardo 2075151226 ext.
035> Contact 039> Contact Please c	felephone Number - Number of person identified in data Email Address - Email Address of person identified in data	line <030>	2075156126 ext.
035> Contact 039> Contact Please c	felephone Number - Number of person identified in data Email Address - Email Address of person identified in data	line <030>	
039> Contact	Email Address - Email Address of person identified in data	line <030>	bpalardosfairpoint.com
Please c	TARES AND W		
1120> options	neck this box to confirm no terrestrial backhau! exist within the supported area pursuant to § 54.313(G)		
broadb	heck this box to confirm the reporting carrier offers and service of at least 1 Mbps downstream and 256 kbps In within the supported area pursuant to § 54.313(G)		

<010>	Study Area Code		210291
<015>	Study Area Name	_	
<020>	Program Year	_	grc, 19c.
<030>	Contact Name - Person USAC should contact regarding this data		2015
<035>	Contact Telephone Number - Number of person identified in data	Toe <030	Parters Galardo
<039>	Contact Email Address - Email Address of person identified in data		
			MATERIAL STATE OF THE STATE OF
			210291ft1210.pdf
1210>	Terms & Conditions of Voice Telephony Lifeline Plans		
			Name of Attached Document
1220>	Unk to Public Website	HTTP	//www.teriffs.net/fairpoint/tier.sep?cid-1644
		-	
Please c	heck these boxes below to confirm that the attached document(s), on line	1210.	
	bsite listed, on line 1220, contains the required information pursuant to		
	(a)(2) annual reporting for ETCs receiving low-income support, cerners mu	st	
nnually	and the first of the contract		
1221>	Information describing the terms and conditions of any voice	1	
	telephony service plans offered to Lifeline subscribers,	-	
1222>	Details on the number of minutes provided as part of the plan,		
	. 14 4 2 10 14 6 10 10 10 10 10 10 10 10 10 10 10 10 10		
1222-	A Administration of the Marie Country of the Architecture	(77)	
1223>	Additional charges for toll calls, and rates for each such plan.	Y	

(2000) Pr	rice Cap Carrier Additional Documentation	2000	SMILE NO.	FCC Form 481
Data Col	lection form			OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including	Rate of Return Carriers officated with Price Cop Local Exchange Confers		非 定。	July 2013
Appellance (C.S.				
<010>	Study Area Code	710293		
<015>	Study Area Name	GIC, INC.		
<020>	Program Year	2315		
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo		
<035>	Contact Telephone Number - Number of person identified in data line <030>	3075354326 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	healardoifairmoint.com		
PER ADDRESS			THE MOVEMENT COLOR	
CHECK	he boxes below to note compliance as a recipient of incremental Connect Amer			
	support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in t	he documents attach	ned below is accurate.
	Incremental Connect America Phase I reporting			
-3010-	2nd Year Certification (47 CFR § 54.313(b)(1))			
<2010>	3rd Year Certification (47 CFR § 54.313(b)(2))		part of	
C20119	and seas contraction for CNU & perstalaysh			
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))			
<2012>	2013 Frozen Support Certification			
<2013>	2014 Frozen Support Certification			
<2014>	2015 Frozen Support Certification			
<2015>	2016 and future Frezen Support Certification			
	Price Cap Carrier Connect America ICC Support (47 CFR § \$4.313(d))			
<2016>	Certification Support Used to Build Broadband			
			-	
	Connect America Phase II Reporting (47 CFR § 54.313(a))		-	
<2017»	3rd year Broadband Service Certification			
<2018>	5th year Broadband Service Certification			
<2019>	Interim Progress Certification			
<2020»	Please check the box to confirm that the attached document(s), on pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support addresses of community anchor institutions to which began providi preceding calendar year.	line 2021, contains the required information shall provide the number, names, and ng access to broadband service in the		
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<2021>	Interim Progress Community Anchor Institutions	R		
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		Name of A	tractied Document Di	sting Required information

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	Study Area Code			
dib.	Note A Services	216241 GIC, 18C.		
4000>	FregramYeer	2015		
	Contact Name - Parson USINC should contact regarding this dista	Reribera Galardo		
	Contact Telephone Number - Number of person Identified in data fine 4030>	2075256126 ext.		_
	Contact Email Address - Email A3 it ess of person Mantified in data Fine <0300	turlardollaireoint.com	and the first own to the last facility of the second state of the	mesonancio (a
OHOL	ha baasa belew to nata compliance on its five year service quality plan (puesuar	nt to 47 CFR § 54.702(n)) und, for printedly held earfure, exactly to themsetion reported on this form and to the documents with	g compliance with the fireward importing requirements set i	forth in 47
(3010)	Propress Paport on 8 Year Place Attentions Centification (AFDIR § 54.3 (19)(1)(1))			
(3airi)	Please check this box to confirm that the stacked document(s), on line 3	Name of Attached Document Cating Required Information pursuant to	neto-	
(SOID)	§ 54.313 ((X1X4), the carrier shall provide the number, name is, and address providing access to broadband service in the precoding calendar year.	sases of community emphor institutions to which began		
(3012)	Community As also institutions (AT CTR § SA_III_CT_III_C)			
	Ne your company a Enhantely Held FOR Carrier (A7 CFR § 54.313/1)(2)) Ne you, does your company file the RUS around report	Name of Articled Decommentality Progression (residus)	38	
Plants	check these boxes to confirm that the attached document(s), on line 3011	F. contains the required information currents to \$ 54 313/fr	V2) conclusion moules:	
(3015)	Electronic copy of their armusi 2005 reports (Operating Papors for Telecommunications florre wars)			
(3016)	Document(s) for Balance Sheet, income Statement and Statement of Ca	sh Flows		
(3017)	#the response is yet on the 3016, struck your company's RUS amoust report and at sequined dicommentation			
		Harte of Associated Document their gifting red information	\sim	
(3011)	If the response is no on the 2014, is your company audited? If the response is you on the 2018, please of our the bound below to	(server) A		
(3018)	confirm your submitted on the 1926 pursuant to \$54,314(f)); contains \$25ms a copy of their excited financial statement; or (2) a financial import in a fo	ormal comparable to FIG Operating Report for Talacommunitation	·- [
	Document(s) for Balance Sheet, Income Statement and Statement of Co			
[2057]	Management lamer issued by the independent certified public accountant that	performed the company's financial audit.		
	With exemplance is no on the 2015, plants of act the boost below to confirm your submission, on the 2006 pursuant to § 54.111(1)(2), portains:			
(3033)	Copy of Diab Transkil statement which has been subject to review by an independent contribit public account mit; or 2) is financial report in a from each comparable to NVR Operating Report for Telecommunications florecees.			
(3051)	Underlying information subjected to a review by an independent centified guidic accounts at		吕	
	Underlying Information subjected to an efficie certification. Document(s) for Balance Sheet, Income Statement and Statement of Ca	at Flore		
{3036}	All sub-the excluded biting required information			
	L	Name of Attacked Document Links Facultied Information		

	ilon - Reporting Carrier lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	210291
<015>	Study Area Name	GTC, INC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person Identified in data line <030>	2075354126 ext.
<039>	Contact Fmail Address - Email Address of person Identified in data line c030s	harlandolfalmoint con

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

l certify that I am an officer of the reporting carrier; my responsibilities reciplents; and, to the best of my knowledge, the information reported	es include ensuring the accuracy of the annual reporting requirements for universal service support of on this form and in any attachments is accurate.
Name of Reporting Carrier: GTC, INC.	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/25/2014
Printed name of Authorized Officer: Kike Skrivan	
Title or position of Authorized Officer: VP Regulatory	
Telephone number of Authorized Officer: 2075355100 ext.	
Study Area Code of Reporting Carrier: 210291	Filing Due Date for this form: 07/01/2014

Attachments

FCC Form 481

Line 100- Service Quality Improvement Reporting {47 CFR 54.313(a)(1)}

In the FCC's Public Notice DA 14-951, released May 1, 2014, the FCC waived the requirement for price cap ETCs to file a five-year plan. $^{\rm 1}$

¹The Public Notice stated, in relevant part:

We now grant a waiver of this requirement for price cap ETCs for an additional year. Because the Bureau just finalized the Connect America Cost Model, and price cap carriers have not yet had the opportunity to make a state-level commitment for Connect America Phase II, we find that it is not in the public interest to require price cap ETCs to file new five-year plans in 2014 for the same reason as last year: they do not yet know which areas they will be serving in the future.

GTC Inc. (Florala) Florida/Alabama 210291

Line 510: Service Quality Reporting/Consumer Protection Rules Compliance

GTC Inc., hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company complies with service quality and consumer protection provisions under state law. These provisions include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of The Florida Public Service Commission which discloses rates, terms and conditions of service to customers; (2) compliance with state consumer protection provisions relating to Customer Services as identified in the Code of State Regulations, compliance with provisions for Quality of Service as identified in the Code of State Regulations, compliance with Service Objectives as identified in the Code of State Regulations, compliance with customer Inquiry procedure as identified in the Code of State Regulations, compliance with Dispute standards as identified in the Code of State Regulations; (3) compliance with truth-in-billing requirements; and (4) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

In establishing this certification in its 2005 ETC Order, the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis. In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."

GTC Inc., d/b/a/FairPoint Communications does not have any service quality reporting requirements with the Florida Public Service Commission. The telecommunications industry was largely de-regulated on retail services in 2011. GTC Inc., d/b/a/FairPoint Communications reports does not have any service quality reporting requirements with the Alabama Public Service Commission. The telecommunications industry was largely de-regulated on retail services in 2005.

If a customer has a concern about their FairPoint Communications' service or billing, he/she can contact repair service, technical support or customer service with information found on their statement. Customers may also contact agencies, through information posted in the phone directory, website, and tariff pages. All consumer complaints whether from Attorney Generals' offices, Public Utility Commissions, Better Business Bureaus, Federal Communications Commission and all other agencies are sent to the FairPoint Communications' Maine office via U.S. Mail or by electronic mail at consumer@fairpoint.com. The complaints are directed to the appropriate responsible Company Team member within FairPoint Communications for resolution and response to the customer.

¹ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

² Id. at para. 28.



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Form 481 Line 610: Functionality in Emergency Situations

Business Continuity Plan Overview

Introduction

FairPoint Communications, Inc. ("FairPoint") is committed to maintaining a vigitant state of disaster preparedness for the interests of our customers, stockholders, employees and other critical stakeholders.

The purpose of our Business Continuity Plan (BCP) is to define the disaster preparedness and recovery protocols and procedures required to restore FairPoint's critical business support functions, inside and outside plant systems and operations within FairPoint's operating footprint.

BCP components detail FairPoint's procedures for preparing for and responding to an emergency situation affecting our ability to deliver core services to our customers and our ability to meet legal dictates, and regulatory requirements.

This document discusses the following:

- BCP Scope & Structure
- Recovery Strategies and Logistics
- Plan Maintenance and Exercising

BCP Scope

FairPoint's business continuity response planning is concentrated on two critical operational areas:

- <u>Customer Interfacing</u> It is recognized that a "business impact" only occurs when an <u>external-interfacing</u> element is disrupted. In essence, this means that if FairPoint experiences a disruptive event, but one that does not breach the outer-shell of the FairPoint operation and interrupt critical customer services, customer product or other external end-user, then it does not have a business impact, as defined by the BCP
- <u>Infrastructure Integrity</u> Without critical infrastructure systems, the ability for all other FairPoint business operations (back/front office) can come to a halt. It is these infrastructure systems that provide the critical human-factor of our customer-interfacing services. Critical infrastructure would address such services / systems as, building space for staff, service utilities, telecom network, IT network, etc.

The BCP has been developed to assure the continuity of critical customer interfacing services and systems should a physical incident or workforce disruption event occur, which affects:

- · IT/IS
- Administrative and Support Operations
- Inside and Outside Plant Operations
- NOC (Network Operations Center)
- E-9-1-1
- Dispatch
- Repair Center

FairPoint has developed response / recovery strategies addressing physically disruptive incidents and workforce related disruptive incidents (i.e., work-stoppage and pandemic). All response strategies are based on recovery time objectives of those department functions and critical infrastructure systems essential to sustain customer interfacing services.



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BCP Structure

The BCP consists of several components:

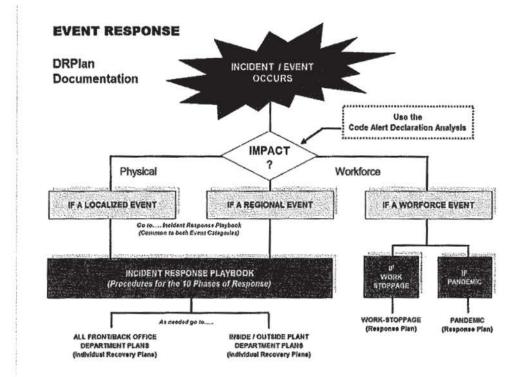
- The BCP Manual (an overview of all BCP documents)
- IR Playbooks (addresses the response procedures for Physical and Workforce related events),
- Appendices (the IR Playbook procedures links to these Resources Files)
- Department Recovery Plans (Business and Plant Operations)
- Business Impact Assessments (Business and Plant Operations)

The Event Response diagram below identifies the overall BCP documentation and how a disruption or incident will dictate which path of the BCP will be followed to restore business operations.

Once the incident or disruption occurs, the impact first needs to be quickly assessed to determine whether it is a physically disruptive event (local or regional) ("Physically Disruptive Event") or a workforce disruptive event (work-stoppage or pandemic) ("Work-Force Related Disruptive Event"). The disruption is always focused on critical business operations and services that can impact customer interfacing / deliverables.



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Recovery Strategies and Logistics

Our BCP is based on the premise that FairPoint cannot stop disasters from occurring, but we can address the IMPACT of incidents should they occur. Where possible we will provide risk mitigation measures that will minimize the likelihood of having a serious disruptive incident but in no case can we eliminate all disruptive possibilities. The BCP is triggered by a Disruption Scenario, not a Threat Scenario. FairPoint pre-plans for potential break-points that can result in a customer interfacing disruption and incorporates recovery strategles that will inherently address any potential threat and any resulting business disruption impact. The actual threat (i.e. fire, flood, etc.) is pertinent only with respect to immediate response activities. All subsequent response efforts are focused on the assessment of damages (physical losses and recovery duration) and the implementation of restoration and recovery strategies. The restoration of the business servicing operations and infrastructure systems is based on salvage, replacement of systems and alternate functionality measures, which are pre-defined in the BCP.

Each department has developed a recovery plan based on its critical operations as they pertain to the deliverables they contribute to our customers. FairPoint has triaged the recovery efforts based on the concept of customer servicing impact. Federal and State regulatory requirements have a high level of consideration in



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addition to the business impact concerns. The BCP goal is to minimize the disruption duration as much as is practical and provide a level of risk miligation that will maintain critical operations.

The Ten Response Phases of Physical Event are:

- Incident Notification
- Visual Damage Assessment
- Incident Stabilization
- Command Center Initiation
- Initial Notifications to Business Departments to activate plans
- Primary Site Damage Assessments
- Ready Alternate Restoration Sites
- Primary Site Salvage & Recovery
- Business Restoration Process
- Primary Site Re-established

Plan Maintenance and Exercising

The BCP is a living document. Updates to the plan are ongoing with changes incorporated annually at a minimum. Individual plan components are scenario tested with oversight from FalrPoint's Corporate Risk Management Team.

04/206 A 0000 T	ce Offerings Including Voice Rate Data lection Form	FCC Form 48) ONIO Control No. 1000-9986/ONIO Control No. 3000-0619. Adv 2013				
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<020>	Program Year	2015				
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<701>	Residential Local Service Charge Effective Date 1/1/2014					

<703>

Exchange (ILEC)	La source	Rate Type	Residential Local Service Rate			Mandalory Extended Area Service Charge	Total per line Rates and Fac
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Wing		FR	16.97	0.0	0.0	0.0	16.97
Laurel Hill		72	14.0	0.0	6.0	0.0	14.0
Paxton		73.	14.0	0.0	9.0	0.0	14.0
	Exchange (HEC) Florala Wing Laurel Hill	Wing Laurel Hill	Florala rx Wing rx Laurel Hill rx	Exchange (MEC) SAC (CETC) Rate Type Service Rate	Exchange (IEC) SAC (CETC) Rate Type Residential Local State Subcriber Line Charge Plotala 7x 14.57 0.0	Exchange (IEC) SAC (CETC) Rate Type Service Rate State Subscriber Line Charge State Universel Service Fee	Exchange (UEC) SAC (CETC) Rate Type Sendential Local State Subscriber Line Charge State Universal Service Fee Sendential Local Sendential Local State Universal Service Fee Sendential Local Sendential